

# MISBELIEF

**What Makes Rational People  
Believe Irrational Things**

**DAN ARIELY**



HARPER

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# How Could *That* Person Believe *That* Thing?



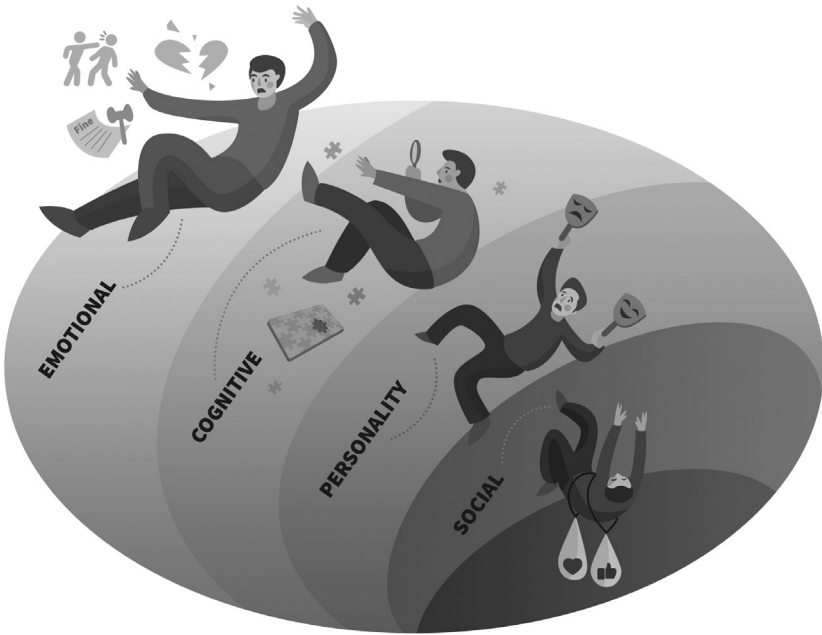
FIGURE 1

## A list of misbeliefs and their correlations with political affiliation

If a belief has a “positive” score (to the right of the graph), it is more strongly held by conservatives. If a belief has a “negative” score (to the left of the graph), it is more strongly held by liberals. We tend to think that only people on the other side of the political aisle, not “our people,” are likely to be misbelievers, but as this figure shows, misbelief seems to be equally distributed across the political spectrum. Based on the work of Adam Enders and colleagues.

CHAPTER 2

# The Funnel at Work



**FIGURE 2**  
The funnel of misbelief and its constituent elements (emotional, cognitive, personality, and social)

# Picking a Villain as a Way to Regain Control

FIGURE 3

## The unintended consequences of finding a villain

Every time someone experiencing stress watches a video with a villain they can blame, they feel short-term relief that turns into long-term deterioration. The process repeats over time and creates a long-term reduction of well-being.

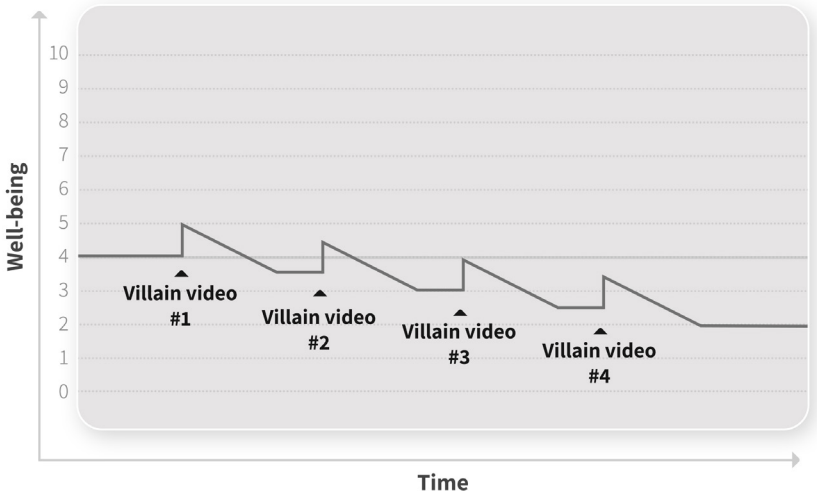


FIGURE 4



### The emotional elements of the funnel of misbelief

We all experience general stress—predictable and unpredictable.

- The experience of unpredictable stress can create a feeling of lack of control, which can lead to the condition of learned helplessness.

Stress negatively impacts cognitive function and decision-making.

- Resilience is increased by community support but weakened by economic inequality.

Under compounding stress, we can begin to feel hard done by.

- This leads us to seek answers and ways to regain a sense of control.
- We get a temporary sense of relief and control when we find a villain to blame—similar to the relief an OCD sufferer gets from compulsive behaviors like handwashing.
- However, the relief is temporary, so we go back for more. In the long term, it makes us feel worse, but we keep looking in the same place for short-term relief.

Feeling as though the pain is being inflicted intentionally adds to the sting.

The stories misbelievers believe are extremely complex for several reasons:

- For the content creators, complex stories mean they can produce more content.
- Complex stories satisfy the “proportionality bias,” which tells us that a large or intense problem must have large causes.
- Complex stories satisfy the desire for unique knowledge, making the misbeliever feel empowered and more in control.

The stories often have a morally repulsive theme, designed to fuel hate.

CHAPTER 5

# Our Search for the Truth We Want to Believe In

FIGURE 5

An illustration of the Wason selection task



# Working Hard to Believe What We Already Believe

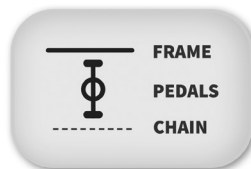
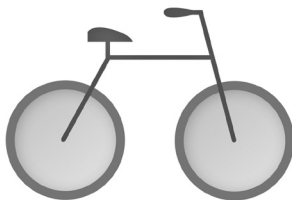
## The Illusion of Explanatory Depth

Another psychological quirk related to the Dunning-Kruger effect is called the **illusion of explanatory depth**. Before we get into more detail, let's start with an exercise, based on the work of Rebecca Lawson.

### Bicycle Knowledge

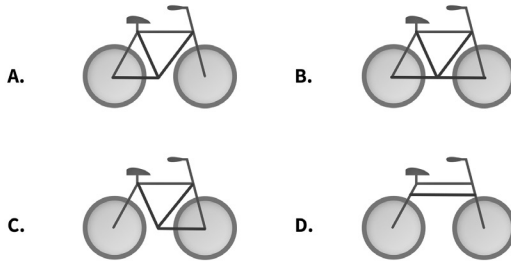
Please mark your answers to each of the questions below. And again, please do not just answer them in your mind.

1. Have you ever seen a bicycle before? Yes/No
2. Do you know how to use a bicycle? Yes/No
3. Do you understand how a bicycle works? Yes/No
4. How well do you understand how a bicycle works? (using a scale from 0 = not sure at all, to 100 = understand it perfectly well): \_\_\_\_\_
5. Look at the bicycle below and think about what a real bicycle should look like. Then draw the frame, pedals, and chain in their correct positions.

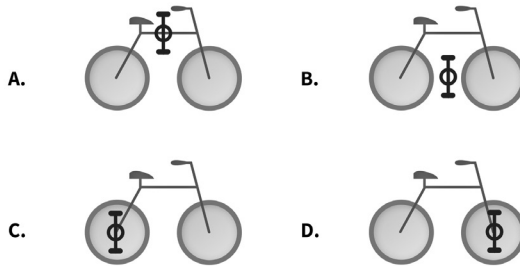




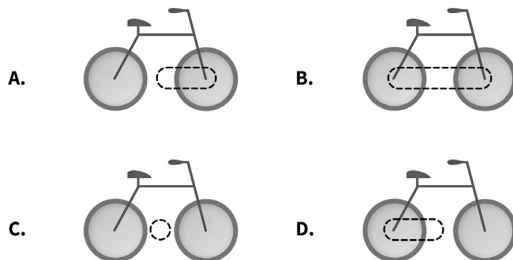
6. Now let's look at the same question but focus on one part at a time: Looking at the four images below, which bicycle shows the usual position of the frame? (please circle your answer)



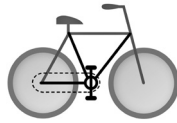
7. Looking at the four images below, which bicycle best shows the usual position of the pedals? (please circle your answer)



8. Looking at the four images below, which bicycle best shows the usual position of the chain? (please circle your answer)



See the correct orientation of the parts of the bike below. How well did you do? \_\_\_\_\_



Now that you have an example of how a bicycle really looks, add up your score:

In your answer to question 5, is the frame in the correct spot? (1 point if it is)

In your answer to question 5, are the pedals in the correct spot? (1 point if they are)

In your answer to question 5, is the chain in the correct spot? (1 point if it is)

Is your answer to question 6 correct? (1 point if it is)

Is your answer to question 7 correct? (1 point if it is)

Is your answer to question 8 correct? (1 point if it is)

**Total Score: \_\_\_\_\_/6 points**

After completing the exercise, ask yourself questions 3 and 4 again:

3 (Updated). Do you understand how a bicycle works? Yes/No

4 (Updated). How well do you understand how a bicycle works? (using a scale from 0 = not sure at all, to 100 = understand it perfectly well): \_\_\_\_\_

Write down your responses to these questions in the table below:

	Response Before Exercise	Response After Exercise
3. Understanding (Yes/No)		
4. Understanding (0–100)		

To what extent did you change your mind? (using a scale from 0 = not at all, to 100 = very much) \_\_\_\_\_

To what extent do you think there are other things in your daily environment that you thought you understood but now you are not so sure? (using a scale from 0 = there must be many other things that I overestimate how much I understand, to 100 = I don't think there is anything else that I overestimate how much I understand) \_\_\_\_\_

**FIGURE 6**



### **The cognitive elements of the funnel of misbelief**

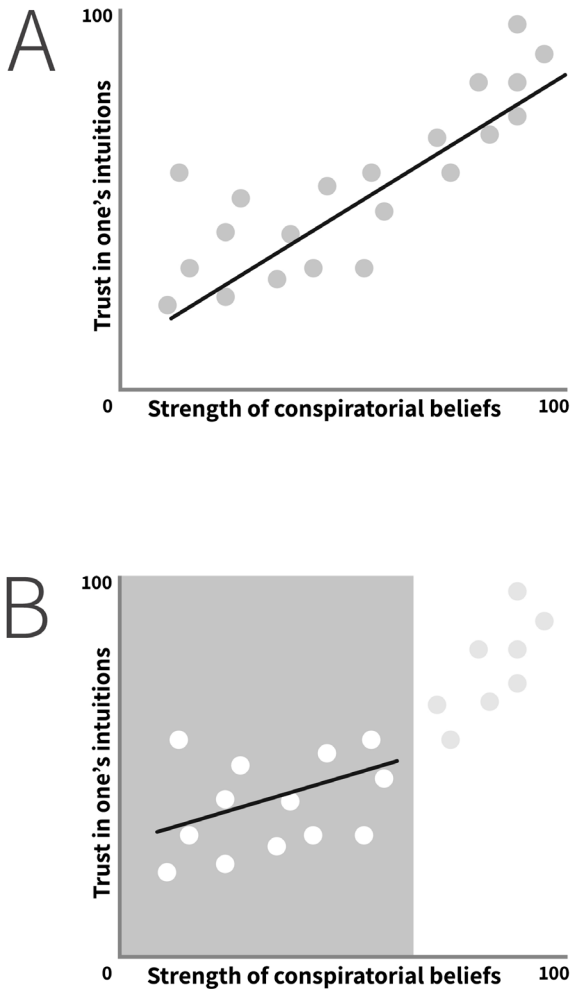
- When stress pushes us down the funnel and we begin to search for answers and look for a villain to blame, cognitive elements lead us deeper into misbelief.
- Faulty human cognitive structures make us susceptible to misinformation, just as our evolutionary predilections make us susceptible to fast food.
- When we search for information, confirmation bias leads us to look for things that confirm our suspicions rather than disprove them.
- Once we believe something, we work hard to convince ourselves that it's true—a process known as motivated reasoning. Sometimes, our fear of implied solutions to problems leads us to deny the problems themselves—a bias known as solution aversion.
- Conspiracy theories are designed to take advantage of our cognitive biases.
- All of this is exacerbated by the ways in which we misthink about our own thinking and fall prey to overconfidence in our understanding of how things work.

# Lessons on Personality from Alien Abductees

FIGURE 7

## The problem with a biased sample

An illustration of the challenges that come with studying a relationship between two variables when people who hold the most extreme opinions don't participate in the study. Panel A represents the full range of conspiratorial beliefs and the resulting correlation. The shaded rectangle in panel B represents what the results would look like if they were based only on participants who held only low and medium conspiratorial beliefs. This is what we get when the extremes don't participate.



# An Attempt to Classify the Role of Personality in the Funnel of Misbelief

FIGURE 8

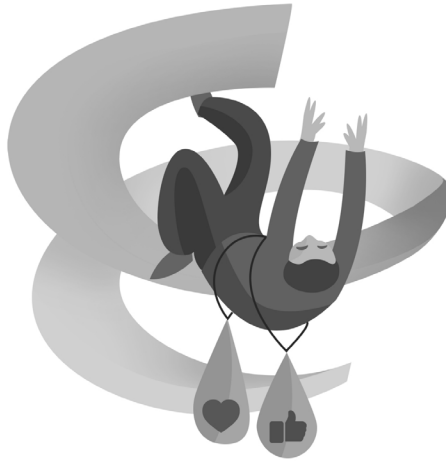


## The personality elements of the funnel of misbelief

- Personality—broadly understood as individual differences—plays a role in explaining why some of us are more susceptible to misbelief than others.
- It is extremely difficult to do personality research on misbelievers, since they instinctively mistrust the motives of the researchers. However, some common traits have been observed.
- Being more prone to misremembering, falling into the trap of false recall and false recognition, feeds misbelief.
- Seeing patterns where none exist is linked to misbelief.
- Overtrusting our intuitions is linked to misbelief.
- Decision-making biases such as the conjunction fallacy, illusory correlations, and the hindsight bias are more pronounced in misbelievers.
- Narcissism plays a role in misbelief.
- Personality cannot be easily changed, but knowing which traits correlate with misbelief can help us to identify risky points.

# The Social Accelerator

FIGURE 9



## The social elements of the funnel of misbelief

... In the journey down the funnel of misbelief, social forces play a powerful role.

... The sense of ostracism is a powerful driver of misbelief.

... Social Attraction happens in the early stages, as a result of a “push and pull” dynamic, where we start feeling ostracized by our friends and family and pulled by the sense of belonging to a new community.

... Social Maintenance happens once we are deeper into the funnel and embedded in a new social group. For example:

- We look for “social proof” of how to behave from the new group of people around us.
- The group solidifies our new beliefs.
- The new beliefs solidify our loyalty to the group as the sense of ostracism from our old social circles intensifies.

... Social Acceleration occurs when we are deep in the funnel, and the social bonds with other misbelievers “seal the deal” and make it hard to escape. This happens in several ways:

- Cognitive dissonance causes people to double down on misbelief.
- The need to show loyalty and gain status drives people to greater extremes, and polarization accelerates this process.
- The fear of losing status and relationships within the new social group makes it hard for people to leave.

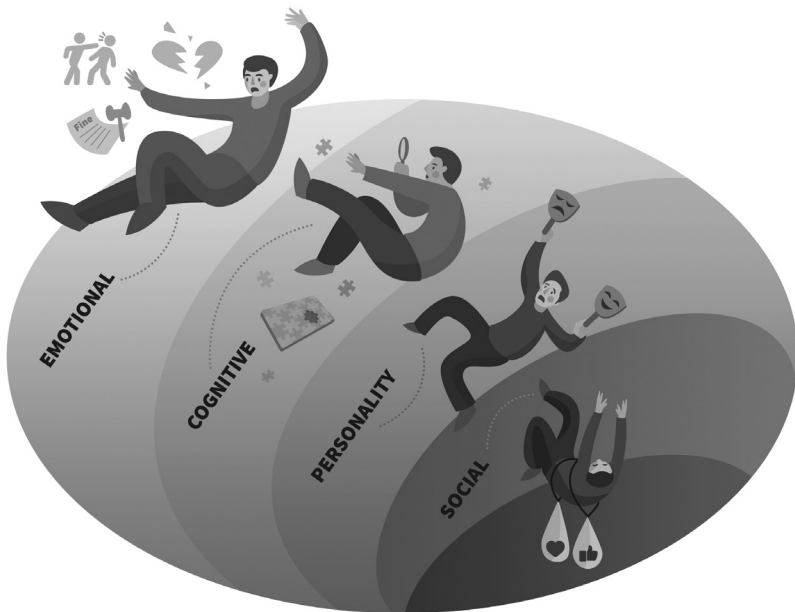
CHAPTER 12

# Why Superman Gives Me Hope

## A Final Word (Not Really)

FIGURE 10

As a final reminder, the funnel of misbelief and its constituent elements (emotional, cognitive, personality, and social)



# Acknowledgments

I am writing these lines during Thanksgiving, which is a wonderful time to think about gratitude in general and about my specific gratitude for the help with this book.

One of the main superpowers that made it possible for me to manage this complex period and come out only slightly damaged was Liron Frumerman. Liron and I have been friends for a while, and when the attacks started piling on, she took it upon herself to become my human buffer. She monitored the social media scene and passed on to me only the things she thought I must know about. She also joined many online groups, went to demonstrations, and in the line of duty almost agreed to go on a date with one of the misbelievers. In all these ways, she was not only one of my main sources of resilience, she was also instrumental in helping me understand the world of misbelief. I could not have hoped for a better friend and colleague for this complex journey.

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Irrationally yours,

A handwritten signature in black ink, reading "Dan Ariely". The signature is fluid and cursive, with a large, sweeping initial "D" and a long, trailing flourish at the end.

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